Eglin AFB Retiree Activities Office 96 ABW/CVR

"Still Serving"



Col Jack Houlgate (USAF, retired), Director
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Web Site: http://Eglin.af.mil/units/RAO

Overview

- Overview
- AFI 36-3106
- Eglin AFB Area Retirees
- Functional Areas of Support
- Retiree Issues/Concerns

Eglin AFB Area Retirees

• Zip 325XX (as of 30 Sep 2008)

- 31,600+ Military Retirees (\$67 million/mo.)
 - 16,500 Air Force Retirees (\$35 million/mo.)

- 3,300+ Individuals Receiving Survivor Benefits
 - 1500+ AF Receiving Survivor Benefits

Eglin Area Retirees

- Customers
 - -BX
 - Commissary
 - Pass/ID
- Users/Members
 - Clubs
 - Services (Golf Course, hobby shops, gym,etc.)
- Volunteers
 - Red Cross, Armament Museum, Pet Shelter, etc.

RAO Authority: AFI 36-3106 Retiree Activities Program

Air Force Retiree Council

- AF/CC appoints Co-Chairs (Lt Gen Steven Polk, CMSgt of the Air Force Gerald Murray)
- Reps from 15 Regions
 - Eglin in Region X Florida
 - Col Billy Graham (MacDill AFB) Area rep

Air Force Personnel Center OPR for program

- AFPC/DSIAR
- Supports Council
- Formal interface for retirees to the active duty community

Majcom Responsibilities

- Implement retiree activities program at bases
- Establish recognition programs

AFI 36-3106 Retiree Activities Program

Base level "Focal point of the Retiree Activities Program....success depends on support of...."

Installation Commander

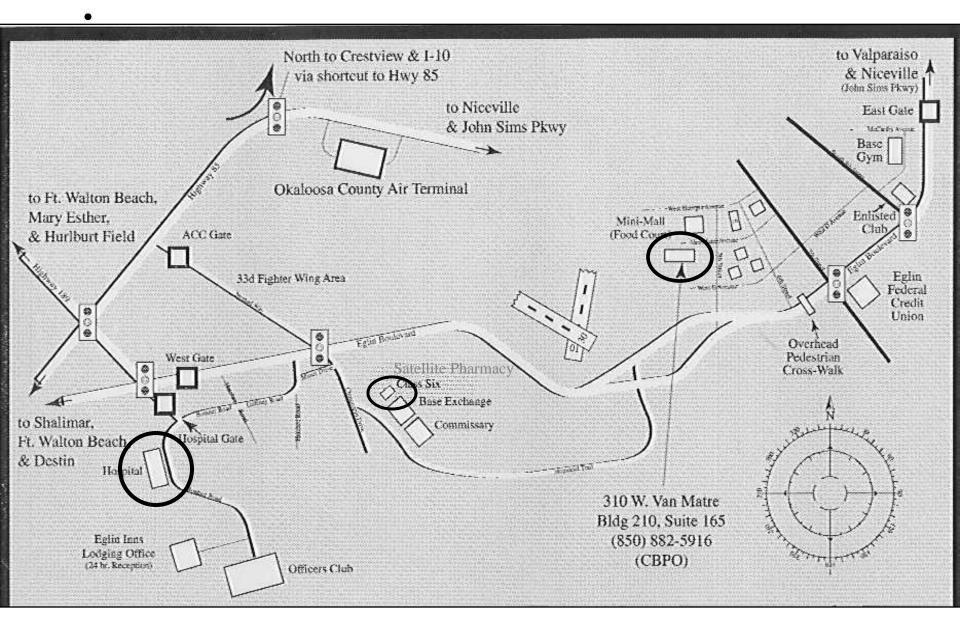
- Appoints retiree as Director
- Appoints Deputy Commander as Active Duty Coordinator
- Furnishes
 - Facility
 - Administrative assistance
 - Funding
- Appoints Retirees as members of advisory councils
- Installation Information Management Officer (IM)
 - Guides and assists RAO on
 - Mailing Newsletter
 - Reprographic Services
- Installation Public Affairs Office (PA)
 - Advises and assists on all retiree public affairs matters
 - Newsletter
 - Publicizes retiree activities

AFI 36-3106 Retiree Activities Program

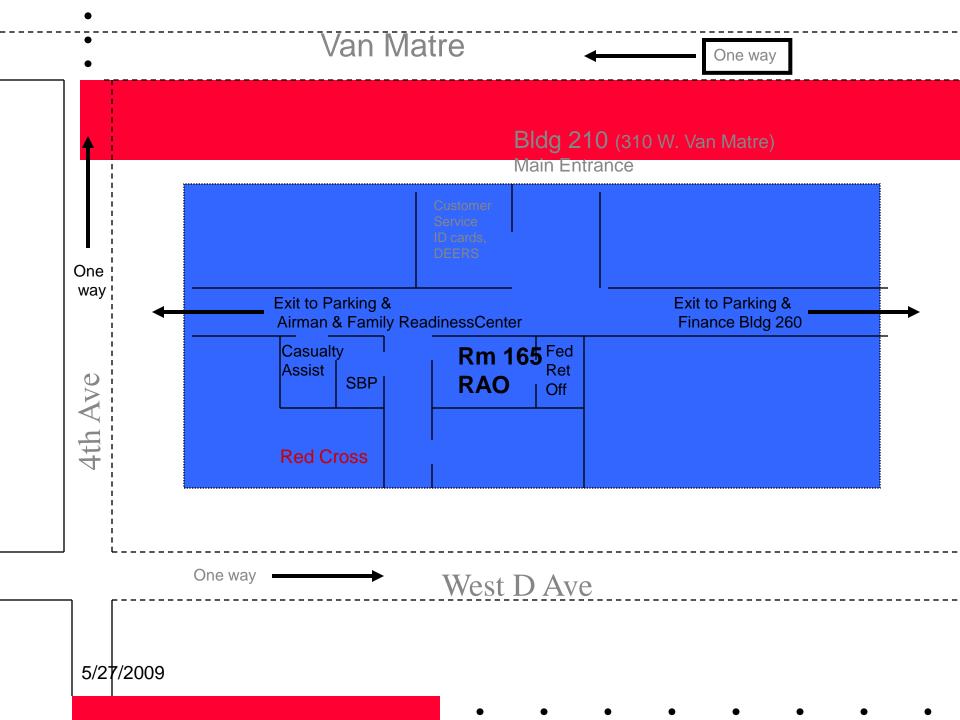
- RAO Director
 - Directs and manages RAO
- RAO Volunteers
 - Comply with applicable instructions and standards

96ABW/CVR Functional Areas of Support

- Retiree Information Services
- Hospital Information Desk
- Satellite Pharmacy



5/27/2009



2008 Eglin RAO Accomplishments

- Over 12,000 volunteer hours donated
- Improved and actively maintained Web Site on the Eglin Public site
- Mrs Lynn Dowell, RAO Volunteer of the Year 2008 (also received Volunteer Excellence Award and Presidential Citation for 25 years of service)
- Satellite Pharmacy volunteers Ms Jackie O'Neal and Col Jim Curran received Angel Award

Hospital Information Desk

- Provide information to Hospital Users
 - Located at middle of hospital
 - Most are over 65 retirees (or spouses of)
 - Lynn Dowell (spouse of retiree) leads team

Satellite Pharmacy

Most active location

Mostly staffed by Retirees

Work with NCOIC

Retiree Issues/Concerns

• Healthcare – pressure to increase fees

SBP/Estate Planning

Casualty Assistance

Finance transition to MyPay interaction

Retiree Information Services

- Answer retiree questions and/or advise what office is the authority
 - Healthcare
 - Pay
 - SBP
 - Casualty Assistance
- Represent Retirees on Various Base Communities
 - Volunteer Advisory Committee
 - Healthcare Consumers Advisory Board
- Inform Retiree Community
 - Newsletter
 - Web site

RAO Issues

- Budget Issues
 - For newsletter
 - For computer upgrades
 - TDY to retiree conference
- Virtual MPF (Status?)
 - Casualty Assistance opcon to Airman & Family Readiness Center?
 - DEERS & ID Card function
- Finance Centralization (Status?)
- Alternative Token
- Need more volunteers

Conclusion

- Eglin Retiree Population well-supported by the base: DEERS, Tricare, Finance, etc
- Retirees make extensive use of base services (HAWC, golf course, BX, commissary, gym, clubs, etc)
- Retirees volunteer throughout the base community
- Overall assessment: Excellent

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